



Delaware State Board of Pharmacy

Published to promote compliance of pharmacy and drug law

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<http://dpr.delaware.gov/boards/pharmacy/index.shtml>

Pharmacy Issues

Board Meetings Scheduled for Year 2013

With the exception of July and December, the Delaware State Board of Pharmacy meets monthly to discuss pharmacy business as well as to preside over any disciplinary matters. These meetings are open to the public, except when the Board might enter into Executive Session. The Board welcomes your contributions and attendance. The meetings will routinely be held on the third Wednesday of each month at Conference Room A, Cannon Building, Dover, DE, but the location is subject to change and should be confirmed. The 2013 meetings begin at 9:30 AM and are scheduled for January 16, February 20, March 20, April 17, May 15, June 19, August 21, September 18, October 16, and November 20.

Thanks to Sebastian Hamilton and Geoffrey Christ

Heartfelt thanks to Sebastian Hamilton and Geoffrey Christ for their dedication to the Board of Pharmacy and their overall contribution to the practice of pharmacy. Both served the Board for at least six years. Sebastian's easy way and dedication to the practice will be missed. His particular efforts included statutory and regulatory amendments and assistance with media coverage with drug concerns. Geoffrey was president for two years. His legal background was of particular assistance on many of the decisions faced by the Board.

New Board Members

The Board of Pharmacy would like to welcome Cherryl Peterson and Sandra Zaragoza as its two new professional members.

Cherryl is the current director of pharmacy at Nanticoke Hospital. She is a graduate of Idaho State University and completed a clinical pharmacy residency at The University of Iowa Hospitals and Clinics. In 1992, Cherryl started her career as a clinical coordinator at Nanticoke Hospital.

Sandra Zaragoza is the president and co-owner of The Corner Apothecary, a compounding pharmacy in Camden, DE. She is a graduate of the Philadelphia College of Pharmacy and Science and has practiced pharmacy in Delaware for 19 years. Sandra's

background includes hospital, retail, and industry experience, and she has been certified in compounding by the Professional Compounding Centers of America.

Controlled Substance Issues

Delaware Prescription Monitoring Program Pharmacist Registration

As you are aware, the purpose of the Delaware Prescription Monitoring Program (PMP) is to promote improved practitioner patient care while reducing the misuse and diversion of controlled substances (CS). The Delaware PMP collects dispensed CS prescription data from pharmacies every 24 hours. Pharmacists have immediate access to patient profiles and drug dispensing records for practitioner clinical assessment. The PMP Web site is available 24/7 and is to be used for health care purposes only.

The Board of Pharmacy promotes pharmacist registration and the use of the Delaware PMP. Pharmacist and practitioner use of the Delaware PMP reduced the number of individuals receiving Schedule II CS by 18% in the first quarter.

Instructions to Register with the Delaware PMP

1. Open an Internet browser window and type the following URL in the address bar: <http://dpr.delaware.gov/boards/controlledsubstances/pmp/>.
2. Click on the **Register** link on the left menu, under **Practitioner & Pharmacist**.
3. Review the Terms and Conditions.
4. After reading the Terms and Conditions, click the check box at the bottom of the Terms and Conditions.
5. The following instructions will appear:
Click the registration link below and login with the provided credentials to create your account. Registration Website: <https://pdmploder1.hidinc.com/designup.html>;
Username: newacct; **Password:** welcome.
6. Click the **Registration Website** link: <https://pdmploder1.hidinc.com/designup.html>.
7. Type "newacct" in the username field; type "welcome" in the password field. Click OK.

Continued on page 4



AHRQ Toolset Can Assist Pharmacies Using e-Prescribing

A toolset released by the Agency for Healthcare Research and Quality (AHRQ) can assist independent pharmacies with the implementation of e-prescribing and may also provide useful guidance to those pharmacies already using e-prescribing. The toolset for independent pharmacies consists of seven chapters that provide guidance on topics ranging from planning the implementation process and launching the system, to troubleshooting common problems and moving into more advanced pharmacy services, states AHRQ. Flyers for use in communicating the launch to patients, templates for communicating with providers about the launch, tools for assessing pharmacy workflow, and a spreadsheet to determine return-on-investment, among other tools, are also available to pharmacies. The toolset can be downloaded from the AHRQ Web site at http://healthit.ahrq.gov/portal/server.pt/community/health_it_tools_and_resources/919/a_toolset_for_e-prescribing_implementation_in_independent_pharmacies/30595.

FDA Database Provides Information on Pediatric Medications

A Food and Drug Administration (FDA) database provides information on pediatric medications, making it easier for both health care providers and caregivers to locate this information. The Pediatric Labeling Information Database is a one-stop resource, where providers and caregivers can search for information by the product's commercial or chemical name, or by the condition for which it was studied. The database was developed by FDA's Office of Pediatric Therapeutics (OPT), in collaboration with the Center for Drug Evaluation and Research. The OPT also provides a Safety Reporting page with information on products that have been tied to safety problems that specifically relate to children. Additional information and a link to the database is available in the Consumer Updates section of the FDA Web site at www.fda.gov/ForConsumers/ConsumerUpdates/ucm305040.htm.

Inattentional Blindness: What Captures Your Attention?



This column was prepared by the Institute for Safe Medication Practices (ISMP). ISMP is an independent nonprofit agency that analyzes medication errors, near misses, and potentially hazardous conditions as reported by pharmacists and other

practitioners. ISMP then makes appropriate contacts with companies and regulators, gathers expert opinion about prevention measures, and publishes its recommendations. To read about the risk reduction strategies that you can put into practice today, subscribe to ISMP Medication Safety Alert!® Community/Ambulatory Care Edition by visiting www.ismp.org. ISMP is a federally certified patient safety organization, providing legal protection and confidentiality for submitted patient safety data and error reports. ISMP is also an FDA MedWatch partner. Call 1-800/FAIL-SAF(E) to report medication errors to the ISMP Medication Errors Reporting Program or report online at www.ismp.org. ISMP address: 200 Lakeside Dr, Suite 200, Horsham, PA 19044. Phone: 215/947-7797. E-mail: ismpinfo@ismp.org.

A pharmacist enters a prescription for methotrexate daily into the pharmacy computer. A dose warning appears on the screen. The phar-

macist reads the warning, bypasses it, and dispenses the medication as entered. The patient receives an overdose of the medication and dies.

This error, and many more, have happened because the person performing the task fails to see what should have been plainly visible, and later, they cannot explain the lapse.¹ People involved in these errors have been labeled as careless and negligent. But these types of accidents are common – even with intelligent, vigilant, and attentive people. The cause is usually rooted in inattentional blindness.¹

Accidents happen when attention mistakenly filters away important information and the brain fills in the gaps with what is aptly referred to as a “grand illusion.”² Thus, in the example above, the brain of the pharmacist filtered out important information on the computer screen, and filled in the gaps with erroneous information that led him to believe he had read the warning appropriately.

Inattentional blindness is more likely to occur if part of your attention is diverted to secondary tasks, like answering the phone while entering prescriptions into the computer, or even thinking about your dinner plans while transcribing an order.

Low workload causes boredom and reduces the mental attention given to tasks, as does carrying out highly practiced tasks, such as counting out medication. We spend a large majority of our waking life functioning with the equivalent of an automatic pilot, with occasional conscious checks to ensure tasks are being carried out properly. This makes us particularly prone to inattentional blindness.

Our past experiences also teach us what is relevant. Errors occur when new or unusual circumstances happen in highly familiar situations. The pharmacist who did not notice important information on a computer warning had rarely encountered a clinically significant computer alert. The pharmacist had subconsciously learned that there was nothing important to see when reading alerts. Nothing had ever happened, so attention was automatically filtered away from the details to conserve mental processing.

Conspicuity is the degree to which an object or piece of information “jumps out” and captures your attention. The best way to achieve this effect is through use of contrast, color, or shape to call attention to differences in packaging or text.

It is difficult to reduce the risk of inattentional blindness, as it is an involuntary and unnoticed consequence of our adaptive ability to defend against information overload. Error-reduction strategies such as education, training, and rules are of little value. Instead, efforts should center on increasing conspicuity of critical information, and decreasing diversions of attention and secondary tasks when carrying out complex tasks.

1. Green M. “Inattentional blindness” and conspicuity. Visual Expert. 2004. Accessed at www.visualexpert.com/Resources/inattentional_blindness.html, March 1, 2012.
2. Angier N. Blind to change, even as it stares us in the face. The New York Times. April 1, 2008.

Know Your Dose Game Teaches Safe Acetaminophen Use

As part of the Know Your Dose campaign, the Acetaminophen Awareness Coalition has developed an interactive educational game to teach safe use of acetaminophen. The game not only answers some of the most common questions surrounding the safe use of acetaminophen, it gives an engaging face to the issue. The game, available on the



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representing the law of such state or jurisdiction.)

Know Your Dose Web site at www.knowyourdose.org/game, invites consumers to follow three characters through a typical day of aches and pains while helping the characters learn how to take medicine that contains acetaminophen safely.

Contraception Products Sold Online With No Prescription Required, Endangering Public Health

Health care providers should help to educate patients about the risks of prescription contraceptive products marketed online as “no prescription” and “over-the-counter” products, pharmaceutical security researchers conclude. A study by these researchers found that Google searches returned results for prescription contraceptive products such as injections, oral contraceptives, and patches, as well as intrauterine devices (IUDs). All of these products were marketed as available without a prescription and researchers found that sellers provided links to YouTube videos with IUD instructions. The researchers also found that these products were being promoted on social media channels, including Facebook, Twitter, SlideShare, and Flickr. Researchers Bryan A. Liang, MD, JD, PhD, Tim K. Mackey, MAS, and Kimberly M. Lovett, MD, conclude that such online contraceptive sales represent patient safety risks and also suggest that policy makers should “employ legal strategies to address these systemic risks.” The study, “Suspect Online Sellers and Contraceptive Access,” is available in the May 25, 2012 issue of *Contraception*.

New FDA Drug Info Rounds Training Video

FDA Drug Info Rounds, a series of online training videos, provides important and timely drug information to practicing clinical and community pharmacists so they can help patients make better medication decisions. In the latest Drug Info Rounds video, available at www.fda.gov/Drugs/ResourcesForYou/HealthProfessionals/ucm313768.htm, pharmacists discuss the Accelerated Approval Program and how FDA helps make new, potentially lifesaving drugs available more quickly. Drug Info Rounds is developed with contributions from pharmacists in FDA’s Center for Drug Evaluation and Research, Office of Communications, and Division of Drug Information.

FDA Resources Help Raise Awareness About Health Fraud Scams

To help raise consumer awareness about health fraud scams, FDA provides numerous educational resources in the Health Fraud Scams section of its Web site. Educating consumers on how to avoid such scams, FDA videos present information on various types of fraudulent products such as fake diet, sexual enhancement, and body building products. Consumers can also access information about specific products that are the subject of FDA warning letters, recalls, public notifications, and safety alerts. FDA news releases related to health fraud are also accessible through this section of the Web site.

NABP Accepting Award Nominations for 109th Annual Meeting

The National Association of Boards of Pharmacy® (NABP®) is currently accepting nominations for the Association’s 2013 awards that will be presented during the 109th Annual Meeting, to be held May 18-21, 2013, at the Hyatt Regency St Louis at the Arch in St Louis, MO.

Nominations are currently being accepted for the following awards: 2013 Lester E. Hosto Distinguished Service Award (DSA), 2013 NABP Honorary President, 2013 Fred T. Mahaffey Award, and 2013 John F. Atkinson Service Award.

Nominations for these awards must be received at NABP Headquarters no later than December 31, 2012. New this year, individuals wanting to submit a nomination will be asked to fill out and complete a nomination form, which may be accessed by visiting the Meetings section on the NABP Web site at www.nabp.net/meetings. Criteria for award nominees will also be posted to the Web site. Nomination forms should be sent to the NABP Executive Director/Secretary Carmen A. Catizone at NABP Headquarters, 1600 Feehanville Dr, Mount Prospect, IL 60056. Directions for electronic submission will be available on the online form. The NABP Executive Committee will review the nominations and select the honorary president and award recipients.

For more information, please contact the NABP Executive Office via e-mail at exec-office@nabp.net.

NABP Looking for Exam and Assessment Item Writers

NABP is seeking individuals to serve as item writers for the North American Pharmacist Licensure Examination®, the Multistate Pharmacy Jurisprudence Examination®, the Foreign Pharmacy Graduate Equivalency Examination®, the Pharmacy Curriculum Outcomes Assessment®, and the Pharmacist Assessment for Remediation EvaluationSM. Pharmacists in all areas of practice, and faculty from schools and colleges of pharmacy are encouraged to apply. Interested individuals should e-mail, fax, or mail a letter of interest indicating their current practice/ educational setting, specialties/certifications, and years of experience, along with a résumé or curriculum vitae:

- ◆ via e-mail at exec-office@nabp.net;
- ◆ via fax at 847/391-4502; or
- ◆ via mail to NABP Executive Director/Secretary Carmen A. Catizone at 1600 Feehanville Drive, Mount Prospect, IL 60056.

Please note, applications are accepted on a continuous basis and kept on file for a period of five years. For more information about item writing, contact NABP at custserv@nabp.net. Additional information may also be found in the August 2012 *NABP Newsletter*.



Pharmacists & Technicians:
Don't Miss Out on Valuable CPE Credit.
Set Up Your NABP e-Profile and
Register for CPE Monitor Today!

CPE Monitor™ integration is underway. Soon all Accreditation Council for Pharmacy Education (ACPE)-accredited providers will require you to submit your NABP e-Profile ID, assigned when you set up your NABP e-Profile, along with your date of birth (MMDD), in order to obtain continuing pharmacy education (CPE) credit for any ACPE-accredited activity. Many have already begun to do so.

Visit www.MyCPEmonitor.net to set up your e-Profile and register for CPE Monitor and avoid possible delays in your CPE reporting.

CPE Monitor is a national collaborative service from NABP, ACPE, and ACPE providers that will allow licensees to track their completed CPE credit electronically.

Continued from page 1

8. Complete the fields on this form, noting that required fields are indicated with an asterisk (*). Click Accept & Submit.
9. If you are approved for an account, you will be notified via two separate e-mails. The first e-mail will contain a temporary password and instructions for accessing the system, and the second e-mail will contain your personal identification number that you will use to identify yourself if you need assistance from the Health Information Designs Help Desk. (Be sure to check your spam/junk mail folder unless you configure your account to receive e-mails from depmp-infor@hidinc.com.)
10. You will be required to change the temporary password immediately when you first attempt to access the system.

The staff of the Office of Controlled Substances is available for on-site practitioner Delaware PMP training. If you need further information, please e-mail Samantha Nettesheim at samantha.nettesheim@state.de.us or call 302/744-4518.

Holiday Greetings

The Board of Pharmacy members and staff would like to join in wishing everyone happiness and all the best in celebrating the holidays and for the coming year.

Howard Simon, RPh.....President, Professional Board Member
Matthew Maher.....Vice-President, Public Board Member
Jay Galloway.....Public Board Member
Joli Martini, RPh.....Professional Member
Sandy Robinson, RPh.....Professional Member
Kimberly Robbins, RPh.....Professional Member
Cherryl Peterson, PharmD.....Professional Member
Sandra Zaragoza, RPh.....Professional Member
Catherine Simon.....Administrative Specialist III
Theresa Newman.....Administrative Specialist II
Janette Carroll.....Administrative Specialist II
Christine Mast.....Administrative Specialist II
Samantha Nettesheim, RPh.....Pharmacist Administrator
Alicia Kluger, RPh.....Pharmacist Compliance Officer
Patty Davis-Oliva, Esq.....Board Deputy Attorney General
David W. Dryden, JD, RPh.....Executive Secretary

Newly Licensed Pharmacists

Fifty-two Issued from July 1, 2012 to September 30, 2012

Jessica Mills – A1-0004295; Tiffany Sommers – A1-0004296;
Kori Talbott – A1-0004297; Miranda Johnson – A1-0004298;
Elizabeth Hauss – A1-0004299; Lisa Moffa – A1-0004300;
Donna Duva – A1-0004301; Erica Dranko – A1-0004302;
Diana Rihawi – A1-0004303; Christine Culik – A1-0004304;
Marcella Brown – A1-0004305; Amy Chase – A1-0004306;
Manan Patel – A1-0004307; Gabriel Meister – A1-0004308;
Caitlin Benenati – A1-0004309; James Jin – A1-0004310;
Keta Patel – A1-0004311; Mohammad Javid – A1-0004312;
Elizabeth Garner – A1-0004313; Puja Patel – A1-0004314;
Karan Sluhocki – A1-0004315; Rahul Rajan – A1-0004316;

Tammy Liu – A1-0004317; Evan King – A1-0004318; Dhvanil Patel – A1-0004319; Anastasia Sidor – A1-0004320; Joseph Nguyen – A1-0004321; Kara Gadowski – A1-0004322; Kim To – A1-0004323; Deanna Sordini – A1-0004324; George Macaw – A1-0004325; Lisa Skedzielewski – A1-0004326; Ashley Allizzo – A1-0004327; Kirsten Lechner – A1-0004328; Ashish Patel – A1-0004329; Gilbert Gitau – A1-0004330; Damien Reali – A1-0004331; Amy Zewe – A1-0004332; Anh Chau – A1-0004333; Shereen Abou-Gharbia – A1-0004334; Brandy Sharland – A1-0004335; Mark Gillund – A1-0004336; Aubry Tollenger – A1-0004337; Nehal Parikh – A1-0004338; Jagruti Patel – A1-0004339; Anthony Essien – A1-0004340; Waheed Aziz – A1-0004341; Elizabeth Baker – A1-0004342; Umsa Uppal – A1-0004343; Adje Koffi – A1-0004344; Jaime McGee – A1-0004345; Alexander Kashmanian – A1-0004346.

Distributor Permits

Seventeen Issued from July 1, 2012 to September 30, 2012

Medline Industries Inc – A4-0001916; Onsite Health Inc – A4-0001917; Smith Medical Partners, LLC – A4-0001918; Mycone Dental Supply Co., Inc – A4-0001919; Woodfield Distribution, LLC – A4-0001920; Apotex Corp. – A4-0001921; Teleflex Medical Incorporated – A4-0001922; Kuehne + Nagel Inc – A4-0001923; Professional Hospital Supply Inc – A4-0001924; Bound Tree Medical, LLC – A4-0001925; Chesapeake Waste Solutions, Inc – A4-0001926; The Compounding Center Inc – A4-0001927; Midwest Veterinary Supply, Inc – A4-0001928; Midwest Veterinary Supply, Inc – A4-0001929; Community Durable Medical Equipment Co. Inc – A4-0001930; Accredo Health Group, Inc – A4-0001931; Perrigo Pharmaceuticals Co. – A4-0001932.

In-State Pharmacy Permits

Eight Issued from July 1, 2012 to September 30, 2012

Bi-State Pharmacy Inc – A3-0000934; Seaford Pharmacy – A3-0000935; Suburban Medical Services LLC dba Progress Pharmacy at Newark – A3-0000936; Moore's Lake Pharmacy – A3-0000937; Delaware CVS Pharmacy, LLC dba CVS Pharmacy 4921 – A3-0000938; Care Community Pharmacy dba Care Health Mart Pharmacy – A3-0000939; Biotek Remedys – A3-0000940; Delaware CVS Pharmacy, LLC dba CVS Pharmacy 3038 – A3-0000941.

Page 4 – December 2012

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