## DELPROS PORTAL DASHBOARD – REGISTERED USERS

# Applying for a License

Quick Reference Guide

June 2020



#### Welcome to Your e-License Dashboard!

From your Dashboard you may apply for a license or begin requesting services.

Delaware.go Delaware.go Welcome to Use the Links above (License License or view your License( Use the <u>Cart Link</u> to navigate	Agencies       News       Topics       Contact         DASHBOARD       LICENSE LOOK-UP       FILE A COMPLAINT       SERVICE REQUES         Your DELPROS Dashboard       A contact       A contact         a Lookup, File a Complaint, Service Request, and Continuing Education) to navigate (s) and/or Applications.       to the cart to pay pending fees.	ST CONTINUING EDUCATION 📷
APPLY FOR A NEW LICED     New License A     To edit or withdraw an applicat     SORT BY     The license application prov     Instructions for each stage     explain what information is     to the next stage of the app     indicators at the top of each	Applications tion, please click on the Options button. Click here to apply for a new license. cess is very simple. of the license application will necessary to move forward blication process. The status h page of the license	<ul> <li>This is the Navigation bar for other services:</li> <li>☑ Dashboard: Landing page after log in</li> <li>☑ License Look-Up: Verify a license online</li> <li>☑ File A Complaint: Submit a Complaint</li> <li>☑ Service Request: License or Application Maintenance</li> <li>☑ Continuing Education: Enter CE hours in the CE Tracker</li> <li>☑ Cart: Make a payment for any unpaid fee(s)</li> </ul>
ABOUT DPR FAX US F	at stage you are currently in have completed the license t, the appropriate Board will tion. FREQUENTLY ASKED QUESTIONS FOIA REQUEST FORM e. All rights reserved.	1

## Applying for New License – Individual

Complete the following process to apply for a new license on the DELPROS Portal.

	💯 Delaware.gov 🖽 Agencies 📾 News 🝳 Topics 📮 Contact					
PORTAL	DASHBOARD LICENSE LOOK-UP FILE A COMPLAINT SERVICE REQUEST CONTINUING EDUCATION 10					
	Welcome to your DELPROS Dashboard Use the Links above (License Lookup, File a Complaint, Service Request, and Continuing Education) to navigate to additional features of DELPROS. See below to Apply for a New License or view your License(s) and/or Applications. Use the <u>Cart Link</u> to navigate to the cart to pay pending fees. Are you applying for a new facility license? Click here to create your Facility Account in DELPROS by clicking before starting your application.					
	+ APPLY FOR A NEW LICENSE New License Applications To edit or withdraw an application, please click on the Options button. I. Click the APPLY FOR A NEW LICENSE button.					
	SORT BY The license application process is very simple. Instructions for each stage of the license application will explain what information is necessary to move forward to the next stage of the application process. The status indicators at the top of each page of the license application will indicate what stage you are currently in for the process. Once you have completed the license application and submitted it, the appropriate Board will review your license application.					

## Applying for New License – Individual

This section illustrates the steps users must follow to apply for a new license on the DELPROS Portal.

DELPROS	Delaware.gov 🖩 Agencies 📼	News 🝳 Topics 📮 Contact	
PORIAL		LOOK-UP FILE A COMPLAINT SERVICE REQUEST	
	License Selection Select the profession for which you are seeking a	Select a ProfessionNone Select a License	2. Select a profession from the <b>Select a</b> <b>Profession</b> drop-down.
	license. Next, select the specific license type from the Select a License dropdown.	-None CANCEL SAVE AND CONTINUE	3. Select the type of license from the <b>Select a License</b> drop-down.
			4. Click the SAVE AND CONTINUE button.

## Applying for New License – Individual

This section illustrates the steps users must follow to answer Application Wizard and Eligibility Questions

DELPROS	Delaware.gov 🗒 Agencies 📾 News 💫 Topics 🗋 Contact				
PORTAL	DASHBOARD LICENSE L	DOK-UP FILE A COMPLAINT SERVICE REQUEST CONTINUING EDUCATION 💘 $_0$			
	License Selection Select the profession for which you are seeking a license. Next, select the specific license type from the Select a License dropdown.	Select a Profession       Nursing       Select a License       Licensed Practical Nurse	5. Some license types have Ap <b>plication</b> <b>Type Wizard questions</b> to help select the appropriate type of Application		
	Application Type Wizard By answering the following questions, the application type for the license application will be automatically determined.	Do you hold or have ever held an active Nursing license of the same type in Delaware or another jurisdiction (state, U.S. territory or District of Columbia) AND Your home state of residence is Delaware or a state that is not a Nurse Licensure Compact (NLC) state? O Yes O No Are you applying to take the NCLEX exam or have you passed the NCLEX exam? AND Your home state of residence is Delaware or a state that is not a Nurse Licensure Compact (NLC) state?	<ul> <li>(Examination, Reciprocity etc.)</li> <li>6. Some license types have Eligibility questions to determine if an applicar is able to proceed with the applicatio based on their prior experience.</li> </ul>		
	Eligibility By answering the following questions, eligibility for the license application will be determined. Confirmation will be order of feliobility is met	Yes ONo     Application Type     Examination     Has it been a five years (60 months) since you graduated from your nursing program?     Yes ONo	Complete these questions and click Submit at the bottom of the page.		

#### Applying for New License – New Facility

Complete the following steps to add a new facility on the DELPROS Portal.



#### Applying for New License – New Facility

Complete the following steps to add a new facility on the DELPROS Portal.



#### Applying for New License – New Business

Complete the following steps to add a new facility on the DELPROS Portal.

#### DELPROS PORTAL

#### Add New Facility

To add a new Facility, complete the information fields. Select the type of ownership from the 'Registered As' dropdown menu. Each field noted with "" is a required field. Once you have completed all of the information, click 'Submit' when completed.

The account alias will be used to identify specific Facility if you manage multiple Facility with the same name.

* Facility Name	* Facility Name			4. Enter the info fields marked wi	rmation in the th an asterisk (*).
* Facility Alias					
Registered As					
* Select *	Doing Business As	0			
* Primary Contact First Name *	Primary Conlact Last Name	0	•		J
* Primary Contact Phone Number	Secondary Phone				
* Facility Email				5. Click the <b>Subn</b>	<b>nit</b> button.
An or of					

## Applying for New License – New Facility

Complete the following steps to add a new facility on the DELPROS Portal.

ELPROS	Delaware.gov II Agencies III News Q Topics I Contact	
ORTAL	DASHBOARD LICENSE LOOKUP HLE A COMPLAINT SERVICE REQUEST CONTINUING EDUCATION E0	
	Manage Facility The 1	facility has been
		essfully added.
	Facility         Facility Alias         Security Code         First Name         Last Name         Phone         Secondary Phone         Facility Email         East           Marvel Universe         Marvel Universe         0271972         Captain         America         1231231231         chrisevans@marvel.com         Image: Comparison of the compa	
	My Employees	
	Employee License Un-Licensed Employee	6. Click the $(\Lambda)$ to view <b>N</b>
		Employees
	Please click here to download Business Filing form related to the Speech and Hearing Professionals Roard	
	You can ADD EMPLOYEES and	
	manage existing employees using	-
	Associate to an Evicting this button/section	
	You can add an existing Facility if the Facility is currently licensed. To do so, enter the Facility security code and Facility name exactly as it appears on the	
	license and click 'Submit'. If you do not have a Security Code for the Facility, click 'Request Security Code.'	

Complete the following steps to add an existing facility.



Complete the following steps to add an existing facility.



Complete the following steps to add an existing facility.



**Note:** If users do not have their Security Code, they can click the REQUEST SECURITY CODE button\*, enter their email address or FEIN Number, and the Security Code will be emailed to them. If they receive an error stating that their information cannot be found, they are advised to contact the Board office.

### Applying for a Facility License – Requesting Security Code

Follow the below steps to request the Facility Security Code be emailed to you.



Complete the following steps to add an existing facility.



22

#### Applying for a Facility License

Follow the below steps to apply for a facility license.



#### Applying for a Facility License

Follow the below steps to apply for a facility license



This section illustrates the steps users must follow to apply for a new license on the DELPROS Portal.

DELPROS PORTAL	New License Applicati	ON	Applic 2. Enter v	ompleting all sections, verify vers in the <b>Question Summary</b> the <b>I Accept</b> checkbox. our <b>First Name</b> and <b>Last</b>
	Question Summary	Have you ever held any license type to practice as an Architect in any jurisdiction other than Delaware? Af yes enter information in Licensure History section about each architecture license that you have ever held	Attestation	AFFIDAVIT The understands affirm according to law, states that he/she is the person who completed and signs this application, that the statements contained in the application are true, that he/she is as not suppressed any information that might affect this application, that he/she understands that participating or cooperating in fraud or material deception in order to be licensed or judf result in the denial or revocation of the application or license and mandatory reporting of such actions to the Atomey General for further action, and that he/she has read and understands this affidavit. Consent to Electronic Signature I taccept (
	Application Review	Completed.	Application	If this application requires payment you will be prompted to begin the payment process. You must complete the payment process before the board will review your application. If this application does not require payment, you will be navigated back to the eLicense home page and the board will review your application.
		3.	Click the <b>SUBMIT</b> butto	on. 25

This section illustrates payment portion of a License Application

	Z Delawa	DASHBOARD LICENSE LOOK-U	IP FILE A COMPLAINT SERVICE REQUEST CONTINUING		
Cheryl Devaney's Cart	ITTON AS THAT MAY OVERWRITE YOUR DATA.				
If you want to return to your application, simply click on To continue paying, select the appropriate fees or fines	n the DASHBOARD link located at the top of the page. s you wish to pay by marking the checkbox located next to the fee, and then	press the CONTINUE button.			
If you want to return to your application, simply click on To continue paying, select the appropriate fees or fines ALL PAYMENTS ARE NON-REFUNDABLE. Cart #X-2019-08-08_04-10-41	the DASHBOARD link located at the top of the page. s you wish to pay by marking the checkbox located next to the fee, and then	press the CONTINUE button.			
If you want to return to your application, simply click on To continue paying, select the appropriate fees or fines ALL PAYMENTS ARE NON-REFUNDABLE. Cart #X-2019-08-08_04-10-41	the DASHBOARD link located at the top of the page. s you wish to pay by marking the checkbox located next to the fee, and then	press the CONTINUE button.			
If you want to return to your application, simply click on To continue paying, select the appropriate fees or fines ALL PAYMENTS ARE NON-REFUNDABLE. Cart #X-2019-08-08_04-10-41	the DASHBOARD link located at the top of the page. s you wish to pay by marking the checkbox located next to the fee, and then Licensee Name	press the CONTINUE button.	Amount Outstanding	Гее Туре	Delegate Status

This screen illustrates the payment portion of a License Application

DELPROS PORTAL PLEASE DO N If you want to ra To continue pay To select a third ALL PAYMENT	Devaney`s Cart OT USE THE BROWSER'S BACK BUTTON AS THAT MAY OVERWRITE YOUR DATA. eturn to your application, simply click on the DASHBOARD link located at the top of the page. ying, select Proceed to Payment Gateway button. d party as a Delegate to pay a fee on your behalf, click the Delegate button. I'S ARE NON-REFUNDABLE.	
Cart #X-20	19-08-08_04-10-41  eckout Confirmation	6. The default payment method is selected.
	Select Payment Method:       Credit/Debit Card         Amount:       \$142.00         Baok       Delegate         Proceed to Payment Oxforway	7. Click the Proceed to Payment Gateway button.

This screen illustrates the payment portion of a License Application

	in the fields marked with asterisk (*).	ontinue button. 10. Click the <b>Confirm</b> butto
ELPROS PORTAL	Required fields are highlighted with an asterisk. Payment information: Amount:* \$142.00	Please verify the following information:
	Please enter the following information about your payment method:         Cardholder's Name:*       Cheryl D Devaney         Cards Accepted:       Image: VISA         Card Number:*       41111111111111         Signature Panel Code:*       999         Image:*       08 *	Card information: Cardholder's Name: Cheryl D Devaney Card Type: Visa Card Number: **********1111 Signature Panel Code: **** Expiration Date: 8/2028
	Billing information: Address Line 1:* 1212 Center Street Address Line 2: Country:* United States V ZIP Code:* 15137 City: NORTH VERSAILLES State: Pennsylvania V	Billing information:Address Line 1:1212 Center StreetCountry:United StatesCity:NORTH VERSAILLESState:PennsylvaniaZIP Code:15137
	Continue	Is this information correct?

This screen illustrates the payment portion of a License Application

DELPROS PORTAL	Successful Payment Thank you for your payment. Your request will be proces	sed within 3 business days.		11 Vi	12. Click the <b>PRINT RECEIPT</b> button to view a printable pdf version of the payment receipt button		ο
	Transaction details are as follows: Payment Id: PAY-20190808-2122 Amount Paid: \$142.00 Payment Type: Credit/Debit Card Transaction Id: 2431394				3. Click the <b>RETUF</b>	Itton. T RN TO DASHBOAR	D
11. T the c Click view mess	he receipt shows the details ompleted transaction. the Return to Home link afte ing the Successful Payment sage.	Cheryl Devaney's PLEASE DO NOT USE THE BRO It your want to return to your applic ALL PAYMENTS ARE NON-REFL Cart #X-2019-08-08_04-10- Teme Chescel Conformation Plant HECCHPT RETURN TIC DASHBOLDE Valor payment was succe Conder Status Applied Payment Constatus Applied Payment Constatus Applied Payment Constatus Applied Payment Amount Fines Type	Cart  Wser's BACK BUTTON AS THAT MAY OVERWRI  Ion sumply click on the DASHBOARD link located al  NOADLE  II  Successful Side Side Side Side Side Side Side Side	TE YOUR DATA. The top of the page	utton.	retype	Pyment Amount
		Licensed Architect	Cheryl Devárrey	\$142.05	\$0.00	New Application	\$142.00

This screen illustrates where to see your new application in Submitted status

DELPROS PORTAL	New License Applications         To edit or withdraw an application, please click on the Options button.         SORT BY	Applicants can select the following options for their <b>SUBMITTED</b> application
	Mental Health Professional Counselor of Mental Health APP-000006379   Reciprocity  4. The license application will display on your DELPRROS Dashboard, and the status of the	OPTIONS ✓ Download Application Submit Additional Documentation Change Address View Application Status
	SUBMITTED license request is displayed. The New License Application is now complete! The next step will be for DPR to process the application.	